Cashless Catering

Terms and conditions

Online Payments to York College through the Cashless Portal

Cashless payments provide a more convenient way for York College students and staff to pay using your ID card.

When you first receive your ID card you will need to register it using one of the many Multi-Function Printers (MFP) located around the College. MFPs are located in the learning centres, on the learning hubs and in the Infozone. Once your ID card is registered, it can then be topped up at our online Cashless Portal using the following link. [https://cashlessportal.yorkcollege.ac.uk](https://cashlessportal.yorkcollege.ac.uk). This site offers you the freedom to make payments whenever you like, 24 hours a day, 7 days a week – safe in the knowledge that the technology used is of the highest internet security available.

You will have a secure online account, activated using a unique username and password.

Making a payment is straightforward and the Cashless Portal holds a payment history for you to view at a later date; no card details are stored in any part of the system. Once you have activated your account you can make online payments straight away and your ID card will be ready to use.

Alternatively, you can top up at the York College Finance Desk using cash or credit/debit card.

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1. The ability to participate in the cashless card system is available at the discretion of York College, and may be withdrawn if misused. You must also comply with the York College visible ID policy.

2. Top up payments should be made via the York College online portal using a debit/credit card. You can also make payment at the York College Finance Desk using cash or credit/debit card.

3. If you lose your ID card, you must inform the Finance Desk immediately. Where a card is lost or stolen, York College accepts no liability for any funds spent prior to being notified. A replacement ID card is available at a cost of £5.

4. Monies deposited are for use at York College outlets and are non-refundable.

5. Where there are exceptional circumstances, the Finance Manager has the discretion to undertake a review and make a final decision in terms of refunds or balance transfers.